LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Com. DEGREE EXAMINATION - VISUAL COMMUNICATION

FIRST SEMESTER - NOVEMBER 2013

CO 1103 - MEDIA SERVICES MARKETING

Date: 07/11/2013 Dept. No. Max.: 100 Marks
Time: 1:00 - 4:00

Section – A

Answer ALL questions

 $(10 \times 2 = 20 \text{ marks})$

- 1. Define Marketing
- 2. What is Marketing Mix?
- 3. Give the meaning of audio and video blogs.
- 4. Enlist any four uses of face-book to a customer.
- 5. Who is a technology evangelist?
- 6. What is e-CRM?
- 7. How do on-line sales help the marketers?
- 8. Why should the markets educate their sales force in building PR plans?
- 9. List out any four modern media applications available in India.
- 10. In what way search engines improve consumerism? Give examples.

Section – B

Answer any FOUR questions

 $(4 \times 10 = 40 \text{ marks})$

- 11. What is Product Positioning? Do you think it is required for marketing of newspapers?
- 12. Bring out the new rules of marketing and public relations.
- 13. Why are marketers moving toward new technologies in providing more value to their customers? Give suitable examples.
- 14. Mention the factors to be evolved in making a media site more content rich.
- 15. Sketch out an on-line shopping portal to promote Organic fruits and vegetables in Chennai.
- 16. Give an account of evolution of media.
- 17. What are advantages of Digital Marketing?

Section – C

Answer any TWO questions

 $(2 \times 20 = 40 \text{ marks})$

- 18. Describe the functions of marketing.
- 19. Explain any five types of mobile marketing available in India. Give suitable examples.
- 20. Discuss the various methods of segmentation used by a marketer. Bring out the bases of segmentation for the following toothpaste brands: (a) Colgate (b) Pepsodent (c) Sensodyne (d) Close-up (e) Vicco
- 21. Which is your favourite advertisement? Why do you like this advertisement? What would a competitive brand's advertisement need to do to have your patronage?

